



2013 Annual Report



Serving patients with open hearts,
open minds, and open arms.



Free non-emergent health care for the uninsured, low-income, and underserved in Walworth County.

www.openarmsfreeclinic.org

Board of Directors

Officers: Fr. Daniel Sanders, Chairman; Rev. James Mehlretter, Vice Chairman; Patrick Kenny, Treasurer; Rebecca Brusa, Secretary; *Directors:* Colleen Anderson, MD; William Clark, RPh; Bob Dillman, DDS; Nicholas Egert, Atty; Robert Fasano, MD; Dan Featherstone; Judy Johnson; Lisa Krolow; Richard Mueller, RPh

Vision

We believe that everyone has the right to basic health care. Through fostering collaboration, volunteerism, and advocacy, O AFC will provide health care services for vulnerable populations and educate the Walworth County community about its vital role in saving lives.

Mission

The Open Arms Free Clinic, Inc. mission is to better understand and serve the health and wellness needs of the uninsured, low income, and underserved residents of Walworth County with compassion and understanding.

Objective

To improve access to healthcare for those without the means to obtain care.

Description of Business

Open Arms Free Clinic, Inc. is a community-based not-for-profit 501c3 charitable organization governed by a volunteer board of directors. The clinic opened to patients on December 6, 2012 providing free, non-emergent health care, with respect and dignity for individuals who do not have health insurance, who live or work in Walworth County with a household income at or below 200% of the federal poverty level. The clinic is consistently open two days a week, Wednesdays for patient enrollment, and Thursdays for medical appointments. Services provided include: primary and preventative health care; chronic disease management; health and medication education; pharmacy; lab; and referrals as needed. Specialty in-house services (ultrasound, cardiology, and orthopedic clinics) and various administrative operations are held during other times throughout the year.

Our dedicated volunteers serve the community in all its ethnic, religious, and economic diversity. Our goal is for our patients and their families to have the same non-emergent primary care and attention with the respect and dignity we would want for our families.

2013 Highlights

VOLUNTEERS

- 240 applications on file
- 170 active volunteers;
- 6,464 hours donated in clinic;
- Market value of service = \$177,913

Committed volunteer providers with O AFC:

- Cary Berkowitz, MD
- Shashi Bhushan, MD
- Deana Courier, MD
- Robert Fasano, MD (Medical Director)
- Greg Gerber, MD
- Clarence Hart, MD
- Katherine Ketterhagen, PA-C
- Susan Kinast-Porter, MD
- James Knavel, MD
- Janis Lowell, MD
- Gary Myron, MD
- Jeffery Scherer, MD
- Gabriel Szekely, MD
- Walter Thompson, MD
- Jon Woolever, MD

PATIENTS

- 624 patients enrolled; 1,700 patient visits; 3,862 medications dispensed
- Top 5 health issues: diabetes, hypertension, asthma, mental illness, acute infections
- Average patient profile: 43 year old, individual white male with income of \$11,568
- Residence: 24% Elkhorn; 22% Delavan; 21% Lake Geneva (20 towns represented)
- Race/Ethnicity: 62% White; 35% Hispanic; 1% Black; 1% Asian; 1% Mixed/Other
- Primary Language: 67% English; 27% Spanish; 6% Other (12 different birth countries)
- Age: 96% between 19-64; 2% under age 18; 2% over age 65

By the Numbers in 2013

- 681 Donors (individual, group, corp) • 130 Donors contributed \$500 or more •
- 134 Businesses and 26 Service & Faith Organizations listed on O AFC website under "Friends of Open Arms" • Inaugural Golf Outing Net = \$10,807 • 1st Birthday Celebration Net = \$21,535 • Statement of Financial Position as of December 31, 2013 total assets = \$196,692 •

Partnerships Committed to Care



Accepting O AFC medical orders to provide free x-rays services at Lakeland Hospital and specialty consults at its Walworth County clinics for O AFC patients.



Extended O AFC blood draw hours by allowing patients to bring O AFC lab orders to Mercy Walworth Hospital.



Donated equipment to outfit 4 medical exam rooms



Golf and Birthday event photos donated by Brook Cervanka, Rusty Elephant Photography

Thanks to our friends who believed in the vision and supported our first year of clinical operation!

Infinity Circle > \$25,000
Imran Niazi, MD

Benefactors > \$10,000
David & Colleen Anderson Charitable Foundation
David Grammbo, MD
Pentair Foundation of Delavan

Partners > \$5,000

Catholic Daughters of America
Fat Tire Ride 2013
Geneva Lake Women's Association, Inc. - Diabetes Outreach Challenge
Kikkoman Foods Foundation, Inc.
Peter & Gwen Faust

Donors Continued

Patrons > \$1,000

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Abbey Proident Venture Manager Inc.
Allay Home & Hospice, Inc.
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Anonymous
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Dr. Randall & Cathy Nemerovski
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Fontana Jewelers
Fr. Daniel Sanders
George D Pryjma
Ginny Hall
Gordy's Lakefront Marine, Inc.
Gwendolyn G. Tveter
Hawks View Golf Club
Herb and Judy Johnson Family
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Jeffery Scherer, MD & Debra Adler
Jeffrey R. Anderson
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Mary Kay Ring
McCoy Freightliner
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Ralph & Elizabeth Anderson
Robert & Elizabeth Dillman
Robert L. Tidwell
RTECK Agency LLC
Rusty Elephant
St. Benedict Congregation
Stephanie Nicewarner
The Golden Years of Walworth County
Thomas Porter & Dr. Susan Kinast-Porter
Toby & Shari Steivang
Tom and Donna Neshek Family Foundation
Tracy E Anderson Charitable Foundation
United Church of Christ - Delavan
United Way of Walworth County
Walworth Fontana Rotary Foundation Inc.
Walworth State Bank
Wendy V Fisher
William Clark
Williams Bay Women's Banquet
Wilson Family Fund

Helping Hands > \$500

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Cheri Brost
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Delavan Lions Club
Don & Joan Buchert
Dr. Cary & Maureen Berkowitz
Dr. Shashi Bhushan & Niva Shah
Elkhorn Lions Club
Geneva Lake Sailing School
George Kersten
Golf Gifts & Gallery
Integrated Home Care Services
Interstate Insurance
James & Noelle Mehlretter

Friends < \$500

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Sherry Tracy
Simons Promotions
STAR Sharing Time & Resources
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The Country Gentlemen Barbershop
Chorus
The Fontana Garden Club, Inc.
The Geneva Lake Plumbing Company, Inc
Thomas Wieland
United Chiropractic Sports & Rehab
William & Kathy Hartman
Williams Bay Women's Civic League

Friends < \$499

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BCO, LLC, DBA Charley O's
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Becki Brusa
Becky's Blissful Bakery
Beil's Bakery
Bells Liquor Store
Bells Under Glass
Beverly Pruessing
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Bob Chanson
Bonita Sisk
Brenda Haling
Brent & Karla Tildahl
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Open Arms Free Clinic, Inc.
Profit & Loss
January through December 2013

Jan - Dec 13

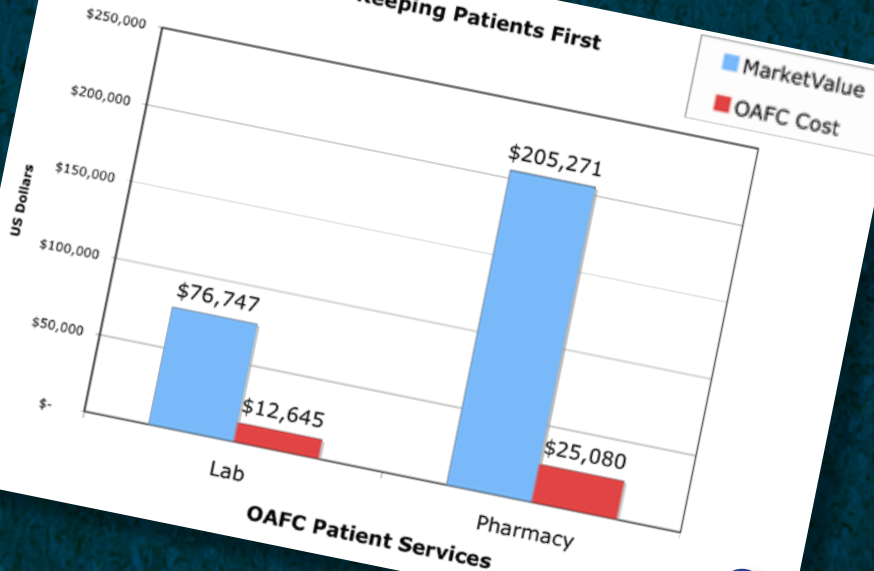
Income	
General Donations	72,404.18
Grants	31,500.00
Flagship Sponsors & Events - Net	54,649.42
Fundraising Efforts	34,564.11
Restricted Funds (non grants)	3,873.35
Other Income	128.70
InKind Donation Market Value	300,941.27
Total Income	498,061.03
Expenses	
Administration Expenses	8,413.33
Payroll Expenses	28,576.90
Facilities & Equipment	22,945.65
Patient Care	32,921.90
Restricted Non-grant expenses	1,751.00
Fundraising Effort expenses	9,843.81
InKind Expenses	299,528.83
Total Expenses	403,981.42
Net Income	94,079.61


 Thank you all for
 all you give an
 all your help.
 Al


 To SARA + OPEN ARMS
 THANK YOU FOR ALL YOUR HELP
 THAT LEAD ME TO THE HEALTH
 CARE MARKETPLACE. I APPLIED
 ON LINE + THE BALISEN HEALTH
 CARE CLINIC HELPED TO FINISH
 MY APPLIC. I NOW PAY
 \$42 PER MONTH + HAVE GREAT
 COVERAGE W/ COMMONWEALTH
 I HAVE USED THE SVCS. AND I AM
 FEELING GREAT. THANK YOU!
 Rob G.


 Thank you so much
 for all your help!
 I can't wait to
 volunteer for you.
 I just think you're
 the bomb!!
 Jane

Keeping Patients First



Physical Address:
 797 East Geneva St., Elkhorn, WI
 Correspondence:
 P.O. Box 678 Elkhorn, WI 53121-0678



Phone: 262-379-1401
 Fax: 262-379-1095
 Web: www.openarmsfreeclinic.org

Donors Continued

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Karlyn Armstrong
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Kathleen Schields
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Kathy Myers
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Kenneth G Shay Tee
Kenneth Lockin
Kevin Fee
Kilwins
Kullberg Jewelers
Kurt & Pamela Voelkers
Kyle Farm
Lake Geneva Canopy Tour
Lake Geneva Country Meats
Lake Geneva Cruise Line / Gage Marine
Lake Geneva Lanes
Lake Geneva Pie Co.
Lake Geneva Ultimate
Car Wash
Lake Lawn Resort
Lakeside Phillips 66 - Williams Bay
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Scott & Anne Bieda
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Sentry Foods - InKind

Shari Taylor
Shedd Aquarium
Showboat
Simple Bakery & Market
Sonoma Cellars
Sorg's Quality Meats & Sausages
South Shore Bar & Grill
Spencer & Michelle Weber
Sprecher's Pub
Staller Estate Winery
Standley & Maureen-Anne Redmer
Starbucks
Stateline Grange No. 772
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The Fasano Family
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The Pharmacy Station
The Stinebrink Family
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Timothy O'Donnell
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Tom & Kristie Cousin
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Truman Theirl
TSMM, LLC
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United Church of Christ of the Lakes
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William & Patricia Pierce
William Bryant Burrough
William Wolf
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Yes, I would like to make a donation today to help Open Arms Free Clinic grow in 2014.

Please make checks payable to *Open Arms Free Clinic, Inc.* and mail with your completed form to:

Open Arms Free Clinic, Inc.
Attn: 2014 Campaign
P.O. Box 678
Elkhorn, WI 53121-0678

If you would like to pay by credit card visit www.openarmsfreeclinic.org

Name: _____

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Total Gift

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