



Open Arms Free Clinic

2024 Annual Report



ABOUT

Open Arms Free Clinic

Open Arms Free Clinic is an independent, community-based 501(c)3 nonprofit organization that provides medical, dental, behavioral health, lab, medications, and care coordination at no cost to those who live or work in Walworth County, have no health insurance, and meet our income guidelines.

Our patients are the essential workers of Walworth County, who provide the human capital necessary for tourism, agriculture, manufacturing and other industries to thrive. They are an invaluable part of the fabric of our community and deserve good health and compassionate care delivered with dignity and respect.

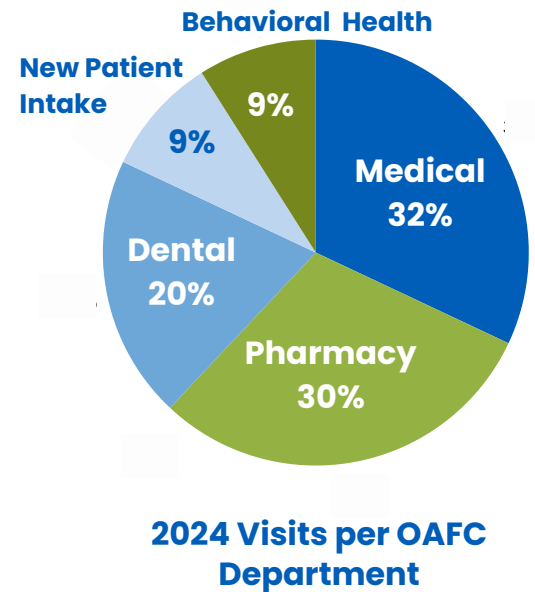
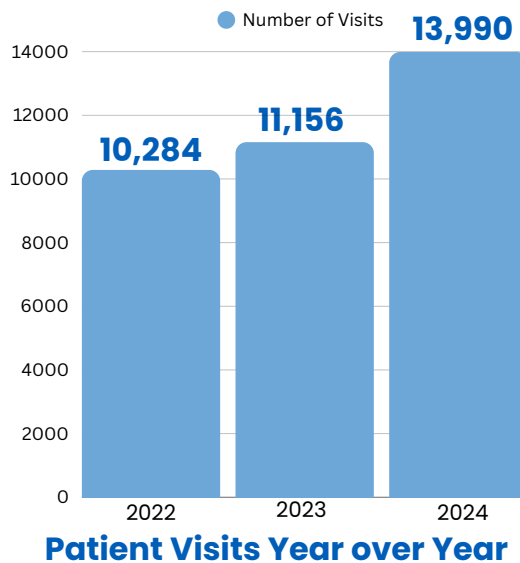
Thanks to the generosity of our volunteers, donors, and partners, Open Arms continues to fulfill our mission and improve the health and wellness of those in need. Open Arms leadership amplifies the impact of this generosity through careful financial stewardship, fundraising transparency, and operational excellence.

We invite you to review the Open Arms Free Clinic 2024 Annual Report for a glimpse at what we do and the impact we make. If what you see inspires you to action, we encourage you to come for a tour and find out how you can sustain our work.

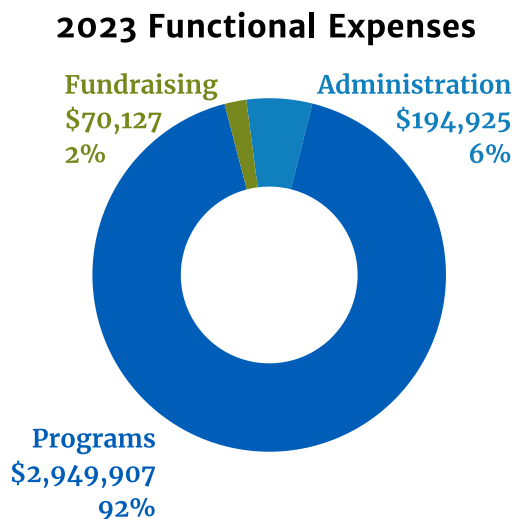
2024 YEAR IN REVIEW



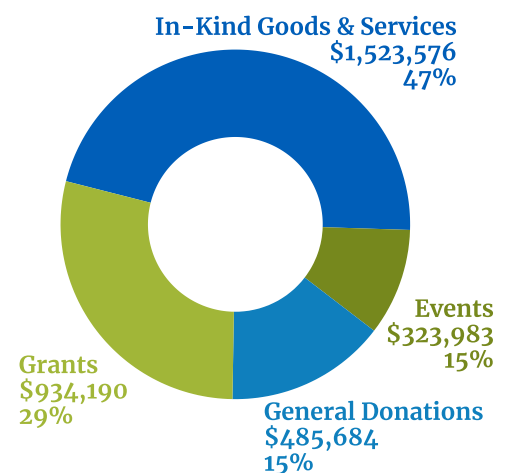
Healthcare Delivered with Dignity and Respect



Responsible Financial Stewardship



2023 Statement of Revenue

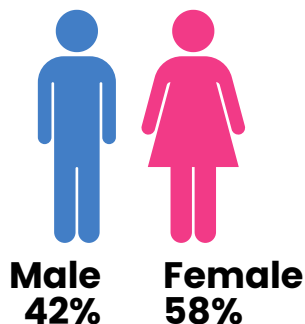


Transparency and Operational Excellence

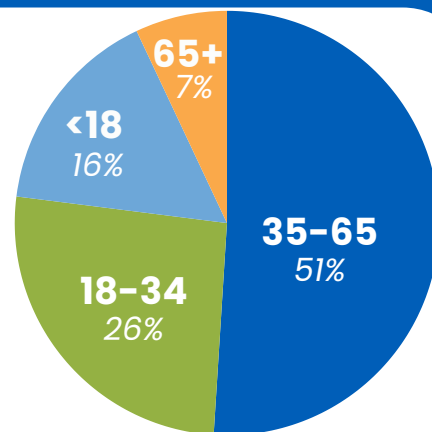


OAFC PATIENT PROFILE

Gender



Age



Race & Ethnicity

65%
Hispanic/Latino

25%
White

8%
Other/Unknown

2%
Black |
African American

Employment by Industry

70%
of Open Arms patients are
employed and do not have
health insurance coverage



Agriculture
4%



Construction
4%



Gardener
5%



Health Care
4%



Hotel
5%



Manufacturing
16%



Restaurant
20%



Retail
5%



Other Services
29%



Other
8%

Learn more.
Read "The People
We Serve"
on our blog.



LEADERSHIP UPDATES

Welcome to OAFc's New Medical Director



Daniel Jarzemsky, MD

"I look forward to my new role as Medical Director, and will work to provide high quality, compassionate and cost-effective care to our patients, and to support the positive energy and kinship of the OAFc staff. "

The Board of Directors accepted the recommendation to name Dr. Daniel Jarzemsky as Medical Director for Open Arms Free Clinic at its December 2024 Meeting.

Dr. Dan began his career in Cross Plains, Wisconsin in 1984, after graduating from Rush Medical College and completing a rural Family Medicine residency in Wausau. In 2019, he retired as Professor of Family Medicine at the UW Madison Medical School.

During his career, he was privileged to provide office and hospital care for generations of loyal patients. He also served as nursing home Medical Director, as Director for a local EMS service, and taught medical students.

Dr. Dan and his wife Paula started volunteering at Open Arms in 2019, and moved to Lake Geneva in 2020.

2025–2026 Board of Directors

Rosemary Dolatowski MS, RN – President

John Murphy, Atty – Vice President

Jose Cano – Secretary

Gerard Makovec – Treasurer

Donna Neshek, RN – Past President

Julie A. Beyers, PhD

Jeffery Erickson

Phill Klamm

James Lovell

Daniel Maus

Ted O'Reilly, MD

Pastor Lilliannet Rosario

Rev. Daniel Sanders – Founder

STRATEGIC INITIATIVE UPDATES

Community-Based Services

Mobile Medical Clinic

The goal of the Mobile Medical Clinic is to meet people where they are, build trust in health care, and connect individuals to a health home. Services at remote locations are free to all guests and include “Ask a Doc” for medical recommendations, blood pressure screenings, blood sugar checks, and general support inquiries.



26

unique locations
for mobile medical and
community outreach



88

people received
medical care services

**Community
Partners**



Delavan, WI



Lake Geneva, WI



Darien, WI



Irvin L. Young
Memorial Library

Whitewater, WI



LAKE LAWN
RESORT

Delavan, WI



Trinity Church
Bloomfield, WI



Whitewater Unified
School District
Whitewater, WI



Seal-A-Smile Program

High-quality, school-based oral
health prevention services.



28

Walworth County
partner schools



1,578

unique children
served



37%

of children served referred
for follow up dental care

STRATEGIC INITIATIVE UPDATES

Workforce Development

Dental Fellowship Program



Dr. Robert Bulin

Robert E. Bulin, DDS, is a recent graduate of Marquette University Dental School and joined Open Arms Free Clinic as a full-time dentist and Open Arms' first dental fellow in July, 2024.

Dr. Bulin first encountered Open Arms during a dental school clinical rotation. His experience with providing care to people who face barriers to accessing dental care sparked an interest that led him back to Open Arms when he graduated.

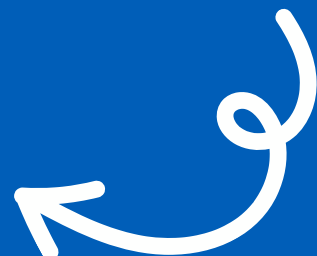
Having a full-time dentist on the team has allowed the dental clinic to reduce emergency department visits for patients experiencing dental pain, provide more comprehensive dental care, and meet the dental needs of more patients.

Instead of referring patients out to other providers for procedures like root canals, patients can now see Dr. Bulin. This allows for more immediate care in a convenient location, delivered with the compassion Open Arms is known for.

"This fellowship has allowed Open Arms to see a lot more patients and also do a lot more comprehensive care."



Hear more from Dr. Bulin and learn about the dental fellow program at Open Arms.



STRATEGIC INITIATIVE UPDATES

Workforce Development

Summer Select 2024

Summer Select is a volunteer program open to college students with an interest in a healthcare career track. In 2024, Open Arms invited seven students to participate in the program.

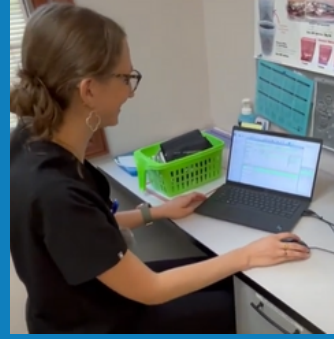
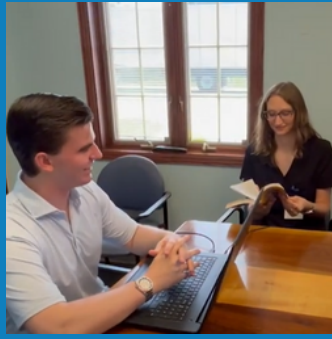
During their internship, students worked at the clinic in various areas and gained exposure to the integrated model of health care the Open Arms Free Clinic provides to its patients.

They had the opportunity to see how the medical, dental, and behavioral health care teams worked together to treat the whole patient, and gained invaluable experience for careers in health care.



Aislinn Martinez
2024 Summer Select Intern

"Some people can complete their whole education without serving an organization like Open Arms... [however] here at Open Arms you are able to keep that original spark and passion that led you to become the person who you are now."



SCAN ME



Hear more from the Summer Select students.



Youth Apprenticeship Program



In summer 2024, the dental clinic hosted two High School students completing internships through the Youth Apprenticeship Program. The students took dental assistant classes at Gateway Tech during the school year, then worked in the Open Arms dental clinic as dental assistants during the summer.

This partnership between Gateway Tech and area high schools, allows students to gain on-the-job experience in a career of interest, and expose students to our integrated health care model.

WHERE COMPASSION MEETS ACTION



"We provide a place where those who need healthcare can meet and encounter those who would like to provide health care for free."

Rev. Daniel J. Sanders

Founder – Open Arms Free Clinic

The mission of Open Arms is to better understand and serve with compassion the health and wellness needs of the uninsured, low income, and underserved residents of Walworth County.

At Open Arms Free Clinic, patients who qualify receive health care **free of charge**, and that care is delivered with the dignity and respect that all human beings deserve.

What the clinic needs to provide care is not free, and providing health care to those in need **comes at a cost**. The leadership of Open Arms Free Clinic is able to fulfill the clinic's mission through careful cultivation of our three pillars of sustainability: **volunteerism, philanthropy, and partnerships**. The generosity of our volunteers, donors, and partners give Open Arms the necessary resources to provide the care people need and deserve.

Free health care delivered with dignity and respect

Volunteerism

Philanthropy

Partnerships

PILLARS OF SUSTAINABILITY

Volunteerism



Open Arms is a volunteer-driven organization and volunteers are the most valuable resource the clinic has.

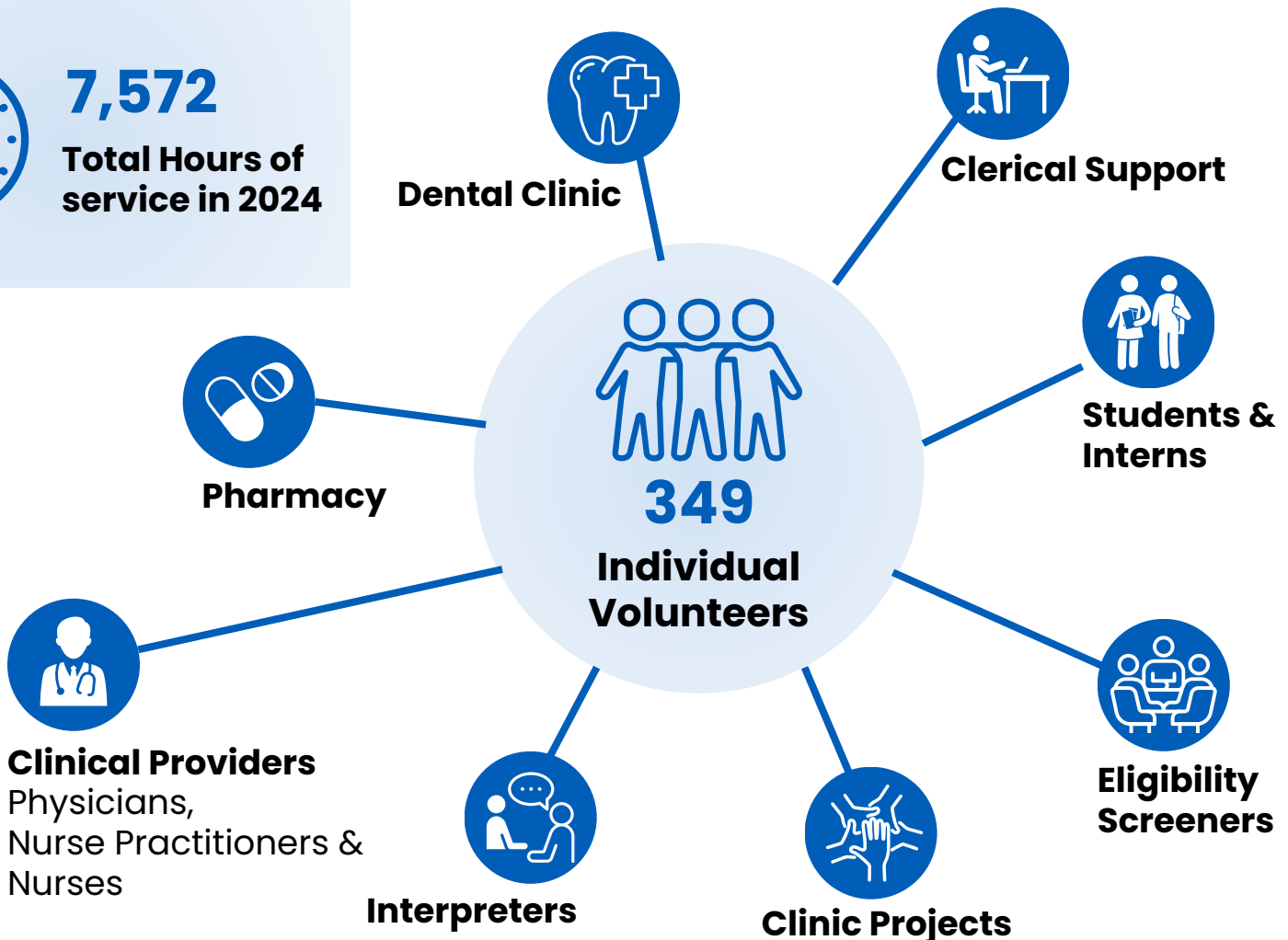
Our volunteers serve as medical professionals, interpreters, counselors, lab technicians, patient advocates, intake screeners, and more. They provide administrative support, assist with special projects, and help with fundraising events.

From students interested in a career in healthcare to retirees looking to contribute their time and talents, there is a place for everyone and all are welcome to contribute to our mission.



7,572

**Total Hours of
service in 2024**



PILLARS OF SUSTAINABILITY

Philanthropy

philanthropy

The activity of donating money, property, or work to persons or organizations in need, for humanitarian purposes.

Volunteers give Open Arms Free Clinic people power, while donations and grants leverage their time and talents by providing the facilities and supplies needed to provide comprehensive, integrated care.

The clinic relies on monetary donations from private donors, grants, and proceeds from our two annual fundraising events, the spring golf outing and the December Gala.



\$483,874
Private Donations



620
Private Donors

In addition to private donors, OAFCC has been awarded competitive grants to build capacity for to extend compassionate care to those who need it most. We are grateful for our funding partners:



WALWORTH COUNTY
— WISCONSIN —
Health and Human Services



**United Way of
Walworth County**



PILLARS OF SUSTAINABILITY

Philanthropy



June 4, 2024, was a beautiful day to kick off summer. Clinic supporters and their guests graced the greens at Hawk's View Golf Club in Lake Geneva, Wisconsin, for the 11th annual Open Arms Free Clinic Golf Outing.

More than \$30,000 was raised to support the purchase of medications our patients rely on to treat illnesses and manage chronic health conditions.



GALA
The Art of Healing



The 12th Annual Open Arms Gala was held on December 6, 2024, at the Grand Geneva Resort & Spa in Lake Geneva, Wisconsin.

More than 600 supporters celebrated *The Art of Healing* with dinner, a live auction, and dancing. Thanks to the generosity of sponsors and donors, we met our **\$300,000** fundraising goal!

Funds raised during the Gala support clinic operations. This support enables us to keep our doors open and purchase resources needed to meet patient needs.

PILLARS OF SUSTAINABILITY

Partnerships

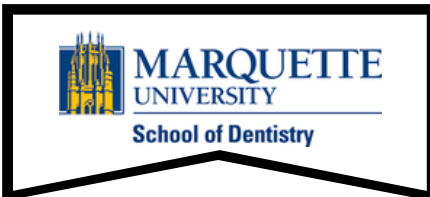


Partnerships with other entities are the final pillar of sustainability at Open Arms Free Clinic.

The contributions of our diverse partners are invaluable and serve to amplify the generosity of our volunteers and philanthropic donors.

Partners in Education

Our partnerships with higher education are mutually beneficial to the clinic and to the students who come to Open Arms to gain real-world, on-the-job experience and exposure to our model of comprehensive, integrated health care.



700+
students

Since 2022, more than **700 students** have gained real-world experience at Open Arms Free Clinic.

PILLARS OF SUSTAINABILITY

Partnerships

We are able to leverage the financial gifts with the in-kind support from these Partners.





Open Arms Free Clinic

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